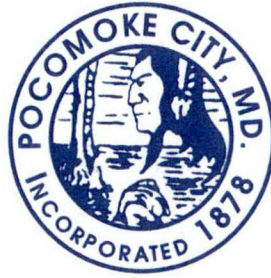


POCOMOKE CITY, MARYLAND



Statement to make when individuals' call about "NEW" water shut offs during the State of Emergency for COVID-19 (Novel Coronavirus).

Pocomoke City will "NOT" be shutting off water until the State of Emergency is lifted.

HOWEVER:

1. Red door shut off tags will still be hung for past due bills.
2. The cut-off date is April 01, 2020.
3. When the State of Emergency is lifted if the water bill is not paid by April 01st the water will be immediately shut off.
 - **NO** Additional reminders or notices of water shut off
 - **NO** Extensions
 - There is **ONE EXCEPTION**

EXCEPTION:

Employers provide Pocomoke City a letter on "COMPANY LETTERHEAD" stating you (your name) were laid off due to COVID-19 virus.

The company must send the letter to Valerie in the Water Department via email, fax, or mail;

- Email: valerie@pocomokemd.gov
- Fax: 410-957-0939
- Mail: Pocomoke City Water Department
P.O. Box 29
Pocomoke City, MD 21851

When the employer's letter is received and the State of Emergency is lifted you will be given a two week's extension (from the day the state of emergency is lift) prior to water being shut off. No additional notices will be given prior to shut off.

03/25/2020 jlw